



Figure 1-5 Remote Control

The keys on the remote control closely resemble the ones found on the front panel. Refer to Table 1-5, they include:

Table 1-5 Description of the IR Remote Control Buttons

No.	Name	Description
1	<b>POWER</b>	Power on/off the device.
		Power on/off the device by pressing and holding the button for 5 seconds.
2	<b>MENU Button</b>	Press the button to return to the main menu (after successful login).
		Press and hold the button for 5 seconds will turn off audible key beep.
		In PTZ Control mode, the MENU button will start wiper (if applicable).
		In Playback mode, it is used to show/hide the control interface.
		Enter the Manual Record setting menu.

No.	Name	Description
3	<b>REC Button</b>	In PTZ control settings, press the button and then you can call a PTZ preset by pressing Numeric button.
		It is also used to turn audio on/off in the Playback mode.
4	<b>DIRECTION Button</b>	Navigate between different fields and items in menus.
		In the Playback mode, the Up and Down button is used to speed up and slow down recorded video. The Left and Right button will select the next and previous record files.
		In Live View mode, these buttons can be used to cycle through channels.
		In PTZ control mode, it can control the movement of the PTZ camera.
	<b>ENTER Button</b>	Confirm selection in any of the menu modes.
		It can also be used to <i>tick</i> checkbox fields.
		In Playback mode, it can be used to play or pause the video.
		In single-frame Playback mode, pressing the button will advance the video by a single frame.
5	<b>PTZ Button</b>	In Auto-switch mode, it can be used to stop /start auto switch.
6	<b>DEV</b>	Enables/Disables Remote Control.
7	<b>Alphanumeric Buttons</b>	Switch to the corresponding channel in Live view or PTZ Control mode.
		Input numbers and characters in Edit mode.
		Switch between different channels in the Playback mode.
8	<b>ESC Button</b>	Back to the previous menu.
		Press for Arming/disarming the device in Live View mode.
		The button is used to enter the All-day Playback mode.

No.	Name	Description
9	<b>PLAY Button</b>	It is also used to auto scan in the PTZ Control menu.
10	<b>PREV Button</b>	Switch between single screen and multi-screen mode.
		In PTZ Control mode, it is used to adjust the focus in conjunction with the A/FOCUS+ button.

**Troubleshooting Remote Control:**



Make sure you have installed batteries properly in the remote control. And you have to aim the remote control at the IR receiver on the front panel.

If there is no response after you press any button on the remote, follow the procedure below to troubleshoot.

Step 1 Go to **Menu > Configuration > General > More Settings** by operating the front control panel or the mouse.

Step 2 Check and remember the NVR No. The default NVR No. is 255. This number valid for all IR remote controls.

Step 3 Press the DEV button on the remote control.

Step 4 Enter the NVR No. in step 2.

Step 5 Press the ENTER button on the remote.

If the Status indicator on the front panel turns blue, the remote control is operating properly. If the Status indicator does not turn blue and there is still no response from the remote, please check the following:

Step 6 Batteries are installed correctly and the polarities of the batteries are not reversed.

Step 7 Batteries are fresh and not out of charge.

Step 8 IR receiver is not obstructed.

If the remote still cannot function properly, please change the remote and try again, or contact the device provider.